

IPACE: TWO QUESTION CHALLENGE

An educational activity to inspire the interdisciplinary team to practice having goals of care conversations and exploring what matters to their patients and families.

Requests for support from unit managers:

- Budget for \$5-10 coffee cards for each day of the challenge (one per day).
- Budget \$5 for poster supplies.
- Assisting RPACE in connecting with your unit educators and PCCs to raise awareness.
- Reflect on physician engagement opportunities.
- Agree to have unit clerks order the ACP/GOC record from printing services (VCH.0109)

How is this done?

An **RPACE** lead will come to your unit for at least two 8-hour day shifts to support your interdisciplinary team in asking a patient or family at least two questions from the Serious Illness Conversation Guide. Staff get to choose their two questions from a selection of nine questions.

Once they have asked the questions:

- ◆ We support them to **document** the responses on the ACP/Goals of Care record
- ◆ Their name is entered in a draw for a **prize**.
- ◆ Patient/family responses are recorded on leaves which are added to a **“Conversation Tree”** which remains on your unit. No patient identifiers are used.

Requests of Educators and PCCs to help make this successful:

In the days and weeks leading up to the challenge:

- ◆ Post RPACE's posters to advertise the challenge
- ◆ Inform staff that it's coming through iCARE and unit huddles (frequency TBD)

On the days of the challenge:

- ◆ Assist RPACE in gathering staff in an introductory huddle
- ◆ Assist RPACE in following up with staff's progress (1:1 check-ins) which can include time spent getting report from nurses
- ◆ Assist in gathering staff for a 5min debrief at the end of day



“It was wonderful. It was engaging and rewarding, and it's what my day needed.”
~ RN, PCC from VGH



“I've had a few conversations.... But they left me feeling worse. This was different. It was very helpful. I'd never been asked those question before.” ~ acute care patient

For further information, please contact:

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