

## Update from the CEO

Mary Ackenhusen
President and CEO
Vancouver Coastal Health



What if anything was possible?

## VCH is a Great Place to Work

Attract great people

Have strong union relationships

Reward and recognize people

Innovate throughout the organization



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### Vancouver Community of Care

Vivian Eliopoulos and Laura Case
Chief Operating Officers

## Life-saving surgery



VGH is B.C.'s largest solid organ transplant centre.

More than half of B.C's organ transplants take place at VGH.

From 2014 to 2018, the number of transplant surgeries at VGH increased by almost 40%.

# VGH & UBC Hospital

More than 30,000 surgeries per year.

State-of-the art facility upgrades build surgical capacity.

Expansion of the VGH surgical centre will open in January 2021.



#### A first in Western Canada



REBOA: A new life-saving technique for trauma patients.

VGH is one of two accredited Level 1 adult trauma centres in B.C.

VGH sees 60% of B.C.'s trauma cases.

One electronic patient record shared across health authorities.

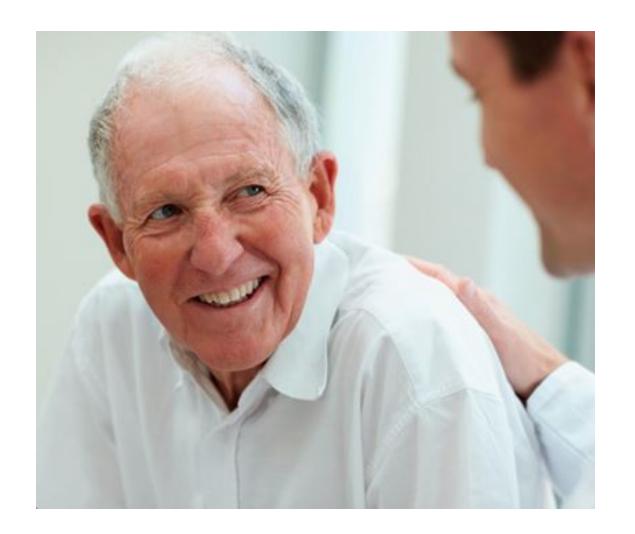
Four VCH sites successfully launched CST in 2018.

CST will launch at VCH-Vancouver sites in 2020.

## **CST Project**



Primary
Care
Networks
(PCNs)



City Centre **Urgent Primary Care** Centre (UPCC)



**BOOST**Collaborative





Wellness in the Workplace

